

Concord Food Co-op Board Meeting
March 20, 2019 - 5:30 to 7:30 pm
New England College, 62 Main St., Concord NH – First Floor

Facilitator	Cathy Menard	Note taker/Recorder:	Melanie Waldvogel
Participants	Board members, Chris Gilbert (General Manager); Melanie Waldvogel (Board Administrator); Interested Staff; All Co-op Members are invited to attend board meetings.		
Highlighted Topics	<ul style="list-style-type: none"> A. Proposal for a multi-step process for setting GM compensation B. Rescheduled discussion regarding organic and local produce C. Learning from Other Successful Co-ops: Monadnock (NH) and Middlebury (VT) 		
Desired Outcomes	<p>Desired Outcomes for this meeting:</p> <ul style="list-style-type: none"> • Approval of proposed method for setting GM compensation and completion of Director individual questions for Step 2 of process • A good conversation about organic and local produce with a sense of inquiry about different perspectives, shared responsibility and mutual understanding • An increased understanding of Board & General Manager roles within the policy governance framework of our co-op 		

Agenda	Item #	Item	Purpose*	Leader	Time
	1	Review proposed method & Director questions – Step 2; Setting GM Comp	Decision & Discussion	Cathy	15 min
	2	Discussion of organic and local produce	Discussion	Cathy & Jim	25 min
	3	General Manager’s report	Discussion	Chris	10 min
	4	Dinner break			15 min
	5	Learning from Other Successful Co-ops	Discussion	Cathy	10 min
	6	Customer Satisfaction Survey	Information	Cathy & Chris	10 min
	7	Board members spotlight: Co-op Radio Show - “Where do you see the Co-op headed?”	Discussion	Finis	10 min
	8	Revised 2019 Board Calendar (strategic work plan)	Decision	Cathy	5 min
	9	Minutes – order of names on ballot	Decision	Cathy	5 min

Decisions & Key Conclusions	Agenda Item #	Decision/Conclusion	
Action Items	Who	Action	By when
		Conversation with GM (D4) scheduled for 4/10/19 at 5:00 pm in Chris’s office.	

Next Meeting Date	Next board meeting is scheduled for 04/17/19.
--------------------------	---

* **Purpose:** Info, Discussion, &/or Decision