

**Concord Food Co-op Board Meeting**  
**July 19, 2017 - 5:30 to 7:30 pm**  
**New England College, 62 Main St., Concord NH**

|                         |                                                                                                                                                                                                        |                             |                   |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-------------------|
| <b>Facilitator</b>      | Cathy Menard                                                                                                                                                                                           | <b>Note taker/Recorder:</b> | Melanie Waldvogel |
| <b>Participants</b>     | Board members, Nick Schneider (Operations Manager); Interested Staff; All Co-op Members are invited to attend Board meetings.                                                                          |                             |                   |
| <b>Primary Focus</b>    | A robust discussion of results from the recent Customer Survey and B5 Treatment of Consumers                                                                                                           |                             |                   |
| <b>Desired Outcomes</b> | <b>Desired Outcomes for this meeting:</b> <ul style="list-style-type: none"> <li>• Acceptance of Monitoring Report: B5 Treatment of Consumers</li> <li>• Approval of Online Voting proposal</li> </ul> |                             |                   |

| <b>Agenda</b> | <b>Item #</b> | <b>Item</b>                           | <b>Purpose*</b> | <b>Leader</b> | <b>Time</b> |
|---------------|---------------|---------------------------------------|-----------------|---------------|-------------|
|               | 1             | B5 Treatment of Consumers             | Decision        | Nick          | 20 min      |
|               | 2             | Customer Survey results               | Discussion      | Nick          | 15 min      |
|               | 3             | Nominating Committee - update         | Discussion      | Jim           | 10 min      |
|               | 4             | Online Voting proposal                | Decision        | Jim/Cathy     | 10 min      |
|               | 5             | Break                                 |                 |               |             |
|               | 6             | Reminder of changes to Board calendar | Information     | Cathy         | 5 min       |
|               | 7             | General Manager's report              | Discussion      | Nick          | 10 min      |
|               | 8             | Minutes                               | Decision        | Cathy         | 5 min       |
|               | 9             |                                       |                 |               |             |
|               | 10            |                                       |                 |               |             |
|               | 11            |                                       |                 |               |             |

| <b>Decisions &amp; Key Conclusions</b> | <b>Agenda Item #</b> | <b>Decision/Conclusion</b> |
|----------------------------------------|----------------------|----------------------------|
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| <b>Action Items</b> | <b>Who</b> | <b>Action</b> | <b>By when</b> |
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| <b>Next Meeting Date</b> | August 16, 2017 |
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\* **Purpose:** Info, Discussion, &/or Decision